

EX PARTE OR LATE FILED

Wallace Evans Jr.
16 Starboard Tack
Salem, South Carolina 29676

February 2, 1993

93020494

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Federal Communications Commission
Mass Media Bureau
Complaints and Investigations Branch
Washington, DC 20554

92-266

Gentlemen:

We wish to present to you a case of excessive rate increase for a cable TV monopoly as follows:

Cencom Cable Television
1202 Stamp Creek Road
Salem, SC 29676

December, 1992 rate was \$23.95/month

January, 1993 rate is \$26.95/month

Increase of \$ 3.00/month
and equal to 12.53%.

Cencom Cable Television purchased Keowee Cable Co. in 1989. Since that year, Cencom has increased their rates some 59%, far in excess of the inflation rates during this four-year period.

We will appreciate your investigation of this example of excessive rate increases.

Sincerely,

Wallace and Helen Evans

Wallace and Helen Evans

WE:hhe

RECEIVED
FEB 11 7 52 AM '93
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

1 of Copies rec'd
DEABCODE

EX PARTE OR LATE FILED

Mrs. Carl E. Jenkins
31 Tide Turn
Salem, South Carolina 29676
Feb 3, 1993

Federal Communication Commission
Mass Media Bureau
Complaints & Investigation Branch
Washington D.C. 20554-

RECEIVED
FEB 9 8 52 AM '93
930203
92-266
RECEIVED

MAR 22 1993

Dear Sir:

The retirement Community where I live in
South Carolina has been Cable T.V. Service
(a municipal) - since 1988 (Cable TV Service)

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY



Bertha H. Sachs
14 Oregon Rd.
Park Place
Wilmington, DE 19808

93020316

MAILED OR LATE FILED *700 1 100 3*

- 2

WHICH MUST BE PAID FOR
EXTRA. THE CONVERTER IS CHARGED
EXTRA.

IT WOULD BE GREAT IF THE
CABLE COMPANIES WOULD SHOW
MORE EDUCATIONAL MATERIAL
OR MORE OF LESS VIOLENT MOVIES,
THIS WOULD HELP DECREASE
THE CRIME AMONG THE TEENS.
THERE ALSO SHOULD BE LESS SEX (OPEN)
MOVIES. TV IS AN EXCELLENT MEDIA
TO GET "GOOD MATERIAL" ACROSS
OUR GREAT NATION (AND WORLD),
LET'S USE IT WISELY!!!

THE CABLE COMPANIES INDICATE
THEY HAVE TO PAY FOR THE
PROGRAMS SHOWN IS ANOTHER
REASON FOR THE RATE
INCREASE. IF THIS IS SO, THEN
WHY ARE WE BOMBARDED ~~SO~~ SO MUCH
WITH COMMERCIALS? WHY DOES
CHANNEL 11 AND 12 (PBS) HAVE
TO HAVE A DRIVE FOR DONATIONS?
TO RUN DECENT PROGRAMS?

THESE ARE MY COMMENTS
ON CABLE RATE INCREASES
IN NEW CASTLE COUNTY, DELAWARE

Donna L. L. L.



Mr. Gayle Lewis
P.O. Box 108
Neotsu, OR 97364

January 7, 1993

93010387

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

92-266

F.C.C. Mass Media Bureau
Cable TV Branch
1919 M. St., NW
Washington, D.C. 20554

Subject: Cable TV Monopolies

Gentlemen:

Enclosed you will find another Cable TV increase by Falcon Cable TV. I was of the opinion that these increases had been stopped. It was only a short time ago that Falcon Cable raised their price to \$19.25. Is this spiral of increases going to continue forever?

I'm including a copy of Falcons bill, also an interesting article in the News Times published in Newport, Oregon.

May I please have your comments on these Cable TV increases?

Thank you,

Mr. Gayle Lewis

RECEIVED
JAN 14 9 22 AM '93
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Number of Copies rec'd
FBI/DOJ

Hearing Impaired



**FALCON
CABLE TV**

FALCON CABLE
LINCOLN CITY, OR
97367-3339 8752 2000 1622

FC 7 21

DATE DECEMBER 21, 1992

ACCT. # 8752 20 003 0012479

USE ENCLOSED ENVELOPE
AND MAKE PAYMENT TO

FALCON LINCOLN CITY
P.O. BOX 5285
PORTLAND OR 97208-5285

AMOUNT DUE
\$20.66

DATE
01/05/93

\$

PLEASE DETACH AND ENCLOSE TOP PORTION WITH PAYMENT



GAYLE LEWIS
PO BOX 108
NEOTSU OR 97364-0108

875220003001247900020669

"FURTHER EXPLANATION ON BACK OF STATEMENT"

LINCOLN CITY SERVICE/REPAIR 994-3111
1-800-437-3741

FOR 6310 N HIGHWAY 101 # 25
SERVICE CHERRY HILL MOBILE PARK
AT: OTIS OR 97368-9654

ACCOUNT #		DATE		DATE		DATE	
8752 20 003 0012479		JANUARY 01, 1993		JANUARY 31, 1993		01/05/93	
12/08	PREVIOUS BALANCE					19.25	
	PAYMENT--THANK YOU					19.11 CR	
	MONTHLY SERVICE					20.07	
	COPYRIGHT FEES					0.45	
	AMOUNT DUE					\$20.66	

FALCON CABLE TV

Letters

1-6-93

Food Share article

To the editor,

After reading the Dec. 22 issue of the News-Times article on Food Share distribution, my immediate feelings were hurt and anger. Hurt for the director of Food Share and his troop of volunteers, whose many hours of back-breaking, unselfish, charitable work goes on nearly everyday of the year, for which they expect no earthly reward or medals. Anger at the untimely, poorly investigated negative article, and how it might affect the giving to a humanitarian need in our area.

Now I know the majority of recipients who are receiving donated foods are really thankful and appreciative. To the anonymous complainants, who are not, there's some of us from another generation who'd like to set them down and tell them a few things about life before the advent of our government's liberal hand-out programs.

To the Food Share board of directors, how they're appointed I don't know, it just plain sounds like you don't know what's going on down there in the trenches, and boy, I'd not want some of you as field commanders in combat. If you aren't giving the Food Share director and his volunteers moral support and just a little praise when they need it, as at this time, you are not doing a good job.

years.

Dismay in other districts over the damage to public education has recently caused such an uproar from parents and other friends of children that Measure 5 supporter, Republican Larry Campbell, the Oregon Senate president, has begun to call for legislation to reduce the cuts from Ballot Measure 5.

It is time for Lincoln County parents and supporters of public education to speak out - loud enough to be heard even by the News-Times. We must make ourselves heard by Rep. Hedy Rijken and Sen. Stan Bunn as well. Our message needs to reach Salem and beyond, if our quality of education is to recover.

Our task is primarily educational - not education of children but rather, re-education of those voters who believed during the Reagan/Bush years that we could have government services without paying for them. The simple-minded message, "we hate taxes," does not constitute a philosophy of government for a mature electorate.

In the next two years, other government services, besides education, will begin to suffer cuts from Ballot Measure 5. These will put more pressure on schools. All government programs are being hurt. The "hate government" attitude of the political right is now beginning to hurt the public education system.

taken down a notch at a time (and he knew it), so what does the punk molester-killer do? Why, he waives all appeals and hopes big-time that he can pull this last act of cowardice off as the national media eats up this method of escape, being thinly disguised as a "form of atonement."

Lincoln County is not exempt from these perpetrators, as it seems every week now, another story surfaces involving child abusers/molesters.

This must come to an immediate halt!

If it is "known" far and wide, up one side and down the other, that these sexual predators will not be "secluded" upon apprehension and will most definitely be part of the general population upon conviction, you "might" then have a deterrent!

It's worth a shot. It sure beats hell out of "guaranteeing" them their favorite choice of a death arrangement, while granting an audience, on a daily basis, nationwide.

In this light, the death penalty is "not" cruel but most assuredly is unusual, for it's meant as a deterrent, when in fact it's being used as an escape hatch.

Bradford Nudd
Newport

Cable TV increases

To the editor,

This is in regards to the T.C.I., Summit, and Paragon Cable rate increase.

They claim costs and programming as the reason. There is another cable company in the Waldport area called Alsea River Cable, which has 28 excellent channels for \$11.50. No basic or full service, just 28 quality channels for \$11.50, and no rate increase at this

And while we don't has repeatedly expected increase.

What do we do with thing is certain; we communities, its ma

Instead, we're thinl about a second day.

We think that pack will give our readers hear from you.

We're growing with we decide, we'll conti east to the county accustomed.

1) Would you like Comments _____

2) Which days of the week
☐ M ☐ T
Comments _____

3) If you are an advertiser
☐ Midweek
Comments _____

4) Consumers, where
Food ads
Auto ads
Real Estate
Sale ads

EX PARTE OR LATE FILED

RECEIVED

JAN 11 1 57 PM '93

MMD CIV
CONF
INVEST

93010390

unk

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

216 W. Thorndale Drive
Oxford, NC 27565
December 14, 1992

92-266

Dear Sir:

I am very disappointed by the changes that are being
made in the cable channels being offered. It looks to me

EX PARTE OR LATE FILED



REC-11

JAN 11 1993
HMB
CO
INV.

D. W. Cherry, D.D.P., F.A.G.D.

SUITE U-1, 2225 SOUTH HENRY STREET
WILLIAMSBURG, VA 23185

TELEPHONE: (804) 253-2500

93010391
RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

2 Jan 93

F.C.C. Chairman
F.C.C. Building

92-266

Dear Chairman:

I think that the cable companies should be able to live ^{within} ~~the~~ the C.P.I. as far as rate increases. I've had rate increase of over 100% over the last 6 years. The cable companies have very "fat" rate increase plans that the consumer is paying for.

There should be no rate increases for several years so they are at or only slightly above the C.P.I.

Respectfully,

Dr. Don W. Cherry

No. of Copies rec'd
ENCODE

0

EX PARTE OR LATE FILED

93010371

George F. Kelly
1033 R. Bois De Chene
Breaux Bridge, LA 70517

92-266

December 11, 1992

Anita McDonner, Manager
St. Martin Cable TV
5512 Main Highway
Parks, LA 70582

RECEIVED

MAR 22 1993

Dear Ms. McDonner:

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

I am writing in regard to the poor performance of the cable system and the



St. Martin Cable TV

5512 Main Hwy. • P.O. Box 2731 • Parks, La. 70582 • 318/845-4226 • 318/394-3436

October 26, 1992

Dear Customer:

On December 1, 1992 St. Martin Cable TV's rates will be adjusted. Though we operate our business responsibly and conservatively, our cost of doing business has continued to rise.

Our 12-channel "limited basic" service will go to \$12.50 per month and our 27-channel "full basic" service with remote control will be \$19.30 per month. This is an increase of 55¢ per month which is only 4.6% while our operating costs have actually risen 24.5% since our last basic rate increase and is expected to increase another 13.9% in the coming year. At this same time, we will decrease the rate of additional outlets of our full basic service 95¢ per month from \$7.95 to \$7.00.

All pre-paid accounts will be honored, and any customer wishing to pay for a year in advance at the **current** rate may do so prior to Wednesday, November 18, 1992, and receive an additional 5% discount, which is our normal policy for annual payments. You may call our office and any Customer Service Representative will be happy to help you with this.

Please be assured that St. Martin Cable TV will continue to strive to provide you, our customers, with the best, most economical entertainment value in the area.

Sincerely,

A handwritten signature in cursive script that reads "Anita McDonner". The signature is fluid and elegant, with the first letters of the first and last names being capitalized and prominent.

Anita McDonner
Manager



RECEIVED

MICHAEL B. TEST
JEAN L. CELIA

93020012 MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY1609 N.E. Mast Avenue
Lincoln City, Oregon 97367

(503) 996-4582

92-266

January 7, 1993

F.C.C. Mass Media Bureau
Cable TV Branch
1919 M Street, NW
Washington, D.C. 20554

Good morning:

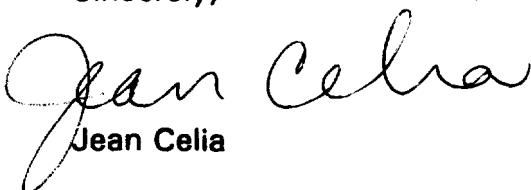
I saw your address contained in the context of a Letter to the Editor of our local newspaper. The letter was from a local man complaining about the poor quality of service of local cable companies and their increasing costs.

Our cable company is the Falcon Cable Company. They consistently increase prices; a few months ago, along with a regular price increase, they also decreased services.

I have two questions: (1) Is there another cable company that services Lincoln City, Oregon? I have talked with many, many local citizens who are very unhappy with Falcon Cable -- and many of them have discontinued the cable services, even though in our location we cannot get any TV stations without cable -- and no one is aware of an alternate cable company. (2) Is there any regulation of cable companies whatsoever? It seems that, given their apparent monopoly status, they also have no regulations concerning rates, rate increases, or quality of service. We often have our service disrupted -- and instead of receiving any sort of a credit for missed services, the company simply raises rates!!

Thank you for your time. As you can tell, I am frustrated dealing with a company that has an apparent monopoly and little concern for its customers.

Sincerely,


Jean CeliaNo. of Copies rec'd 0
DEABCODE

93020329

FEDERAL COMMUNICATIONS COMMISSION

FILE

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

December 30, 1992

Mr. Darrell Beshears
Pulaski County Judge/Executive
P.O. Box 712
Somerset, KY 42501

Dear Judge Beshears:

As we approach the end of 1992, we again find ourselves facing the reality that our costs have continued to climb and our capital commitments continue to increase.

We recognize that times are tough and we are always looking for ways to reduce our operating expenses while continuing to strive to improve our service. Unfortunately, even with our expense/capital control efforts, we find we must institute a modest rate adjustment. As we have indicated in past correspondences with you, we are not yet making a profit.

As you are aware, Congress recently passed a new cable TV law. The new Cable Act provisions went into effect on December 5, 1992. However, The FCC will not issue its rate and customer service guidelines until April, 1993. One part of the new law does permit the establishment of guidelines for basic cable rates. Some local residents may believe that the legislation prohibits rate adjustment by cable companies. This is actually not true. While the legislation is meant to prevent excessive cable rates, it does permit reasonable rate increases which may be needed by the cable companies in an attempt to earn a **REASONABLE PROFIT**. The new law seeks to ensure that the rates for local cable service are "reasonable". We believe our increases and rates are reasonable.

enclosed ← Within the next few days, you will receive a copy of the rate adjustment letter being sent to all of our customers. In this letter, we cover the reasons behind our adjustments and the change they should see on the monthly bill. The letter also highlights the many positive aspects our business has on the community and how much we appreciate them as a customer.

As always, if I can be of service or answer any questions, please feel free to call upon me.

Sincerely,

Ray Baker
General Manager

F. C. C.
ENGINEER IN CHARGE

JAN 22 1993

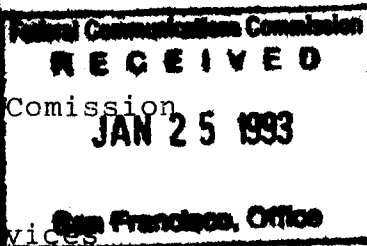
CHICAGO, ILL.

EX PARTE OR LATE FILED

920000

EX PARTE OR LATE FILED

Federal Communications Commission
3777 Depot Road
Hayward, CA 94545-2756



Paul M. Fisher
25721 Harbor Point Drive
Dana Point, CA 92629
Jan 19, 1993

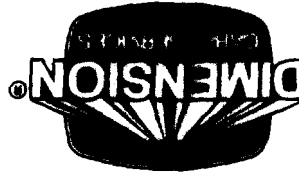
Re: Dimension Cable Services

"The time has come the Walrus said to speak of many things"

63502

DIMENSION CABLE SERVICES
26181 Avenida Aeropuerto, San Juan Capistrano, CA 92675
(714) 240-1212

IMPORTANT CABLE PRICE INFORMATION



DIMENSION CABLE SERVICES EFFECTIVE FEBRUARY 1993

Service Level	Current Price	Revised Price
PREFERRED DIMENSION PLUS Remote control addressable converter providing access to Dimension's pay-per-view and premium channels	\$ 3.00	\$ 3.00
PREFERRED DIMENSION SERVICE 9 channels of popular cable programming including CNN, ESPN, and American Movie Classics.	2.47	2.97
DIMENSION SERVICE 11 channels of selected cable services including The Nashville Network, C-SPAN and VH-1.	4.66	5.16
BASIC SERVICE 24 channels of over-the-air broadcast, access channels, and Dimension's local programming.	13.95	14.65
Installation Fee	40.00	50.00
Change of Service/Transfer Fee	20.00	25.00

A franchise fee of 4.5% will be added to the above prices and to all levels of service offered.



FEDERAL COMMUNICATIONS COMMISSION
FIELD OPERATIONS BUREAU
San Francisco Office
3777 Depot Road, Room 420
Hayward, CA 94545-2756
(510) 732-9046

Date: 1/26/93

Paul Fisher
25721 Harbor Point Drive
Dana Point, CA 92629

COPY

TO SPEED OUR REPLY

Thank you for contacting the FCC San Francisco Office. We are using this informal way to send you a faster response. Please refer to the items checked below. Thank you for your understanding and cooperation.

- ☐ The enclosed information addresses the issues you raised. If you have any additional questions, please recontact the FCC San Francisco office at the address and telephone number listed at the top of this page.
- ☐ The enclosed information addresses the issues you raised. If you have any additional questions, please contact the following FCC office:
- ☒ We are sorry, but your inquiry cannot be handled directly by this office. Therefore, your letter has been forwarded to the FCC office responsible for matters of this kind. If you have additional questions or correspondence, please contact the FCC office checked below:
 - ☒ FCC Mass Media Bureau
Enforcement Division
Complaints & Investigations
Washington, DC 20554
(202) 632-7048
 - ☐ FCC Common Carrier Bureau
Enforcement Division
Informal Complaints Branch
Washington, DC 20554
(202) 632-7553
- ☐ Other:

Sincerely,

S. Marti-Volkoff
Engineer in Charge

EX PARTE OR LATE FILED

Complaint

93020132

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

58 West Second Street
Corning, NY 14830-2504

January 17, 1993

92-266

Federal Communications Commission
Office of Public Affairs
1919 M Street NW
Washington DC 20054

REC'D
COMM
INVT

FEB 2 11 23 AM '93

RECEIVED

I'm looking forward to a respite from cable rate hikes since I'm under the impression recent legislation will keep such hikes in check. Although I have documentation for only the two most recent increases to my cable bill, there has been at least one other prior, perhaps two in very recent memory. These rate hike announcements got to be something I came to expect in December.

If there are any guidelines for monitoring cable rate hikes, I would appreciate receiving a copy.

Thank you for your time.

Edd Harnas

Edd Harnas

RECEIVED
JUN 27 5 31 PM '93

No. of Copies rec'd 0
LSABCODE

Cable rates jump to beat regulation

By Diane Duston
The Associated Press

WASHINGTON

If your latest cable television bill contained notice of a price increase, you're not alone. Cable companies around the country are getting in their last rate hike before federal regulation begins.

Many who say they aren't raising rates are advising customers that programs will be packaged differently because of the new cable law passed in October over President Bush's veto.

The result could easily be overall higher monthly costs as basic cable becomes a cut rate pack of local broadcast channels and extra charges are applied for cable favorites that used to be included in the basic rate.

The packaged programming will be presented as basic cable, economy basic, expanded basic, full basic, preferred service, superstation tier, advantage tier, people's choice or people choice plus.

There are 11,000 cable operations sending television programs to 57.2 million households with dozens of ways of grouping channels and

*'It's
unbelievable.'*

Gene Kimmelman,
Consumer Federation of America

nies must provide local broadcast stations and public and government access channels on basic cable service at prices that will be prescribed by the Federal Communications Commission. However, nothing in the law prohibits a cable company from putting other popular cable channels like CNN, ESPN, USA, TBS and Discovery on that basic service.

Some cable companies are falsely telling customers they must "re-tier," or re-package their channels because of the law, said Kimmelman, whose organization has received copies of letters sent to customers by cable companies.

Cable companies also are telling customers rate increases are necessary because of higher costs.

"Programming has gone up 11.8 percent," said Kimmelman, president of

Cablevision increases rates for third consecutive year

By Gerard Shields

OF THE SENTINEL STAFF

For the third year in a row, Lake County Cablevision is cranking up its prices.

The county's largest cable company said Friday that it will be raising its basic service rate \$1 per month to \$21.95.

The 4 percent rise is the third rate increase in as many years.

Philip Yapkowitz, general manager for the company, said the increase was needed mainly to cover a 30 percent increase in programming fees from stations such as ESPN and the Sunshine Network, both of which feature sports programming.

The company also is increasing its

late charge from \$3 to \$4. The company is reducing its limited basic service by 55 cents per month for customers who only get channels 2 through 13. Most customers don't get only that service.

The increase angered Lake city leaders, who have complained about previous increases. Leesburg Commissioner Charles Strickland said the price jump hurts many county residents, who are retirees and on fixed incomes.

"It comes at a bad time with the recession," said Strickland, president of the Lake County League of Cities. "I wish it wouldn't go up; their rates are high to begin with."

"Rates never go down," Strickland said. "They're like taxes."

93020727

Sentinel, Saturday, January 30, 1993

B-3

Cable rates to increase for some

By Susan G. Strother

OF THE SENTINEL STAFF

Some Central Florida cable subscribers are in for another price increase.

Telesat Cablevision Inc., which serves about 25,000 households in Orange and Osceola Counties, is raising rates by \$2 to \$19.95 a month effective in March. The 11 percent increase covers about 40 channels of service.

No one at Telesat could be reached for comment Friday. Cable companies generally cite higher programming and insurance costs for causing rate increases.

Industry observers had expected Telesat's rates to inch up since CableVision of Central Florida announced plans in December to buy the smaller company. In most of its service area, CableVision's rates are \$1.79 higher than Telesat's.

19
LL
03 AM '93
EG. NY 30

When will we
have REGULATION
to control monopolies

?

1 of Copies rec'd
ABODE

1 copy

Leesburg, Florida

93020392



ERNEST D.
PREATE, JR.

Attorney General

Commonwealth of Pennsylvania

Office of Attorney General

Bureau of Consumer Protection

EX PARTE OR LATE FILED

Allentown Regional Office
1251 S Cedar Crest Blvd Ste 309
Allentown, PA 18103
215-821-6690 Fax: 215-821-6529

February 2, 1993

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

92-266

RECEIVED
10 0 19 11 '93
JAMES P. CAHILL
9 JACQUELINE DRIVE
WEST CHESTER, PA 19382

Ref: BLUE RIDGE CABLE

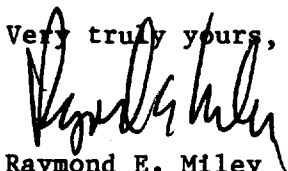
Dear Mr. Cahill:

Your correspondence regarding the above matter appears to come within the jurisdiction of another agency or another state. By copy of this letter, your complaint has been forwarded with a request that it be handled by the office listed below. By forwarding your complaint we believe that your problem will be handled by the agency who is primarily responsible for dealing with these kinds of problems.

Please direct any further inquiries about this matter to that office.

If you would like more information on our action to refer your complaint, please feel free to contact our office.

Very truly yours,


Raymond E. Miley
Agent

elm
#23

cc: FEDERAL COMMUNICATIONS COMM
MASS MEDIA BUREAU
2025 M ST NW ROOM 8210
WASHINGTON, DC 20554

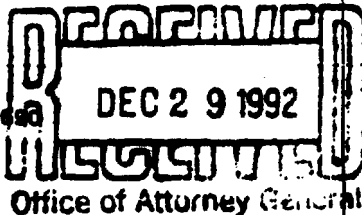
Number of Copies rec'd
0
CODE

COMPLAINT FORM

OFFICE OF ATTORNEY GENERAL
COMMONWEALTH OF PENNSYLVANIA
BUREAU OF CONSUMER PROTECTION
ALLENTOWN REGIONAL OFFICE

1251 S CEDAR CREST BLVD, STE 309
ALLENTOWN, PENNSYLVANIA 18103

(215) 821-6600



Please Note: As part of the complaint handling process, the Bureau may send a copy of this form to the individual or company against whom your complaint is filed.

693-0295 mm

OFFICE USE ONLY

Investigator: R

CODE 1

473

CODE 2

85900

COMPLAINT #

RECEIVED

MAR 22 1993

YOUR NAME

JAMES P. CAHILL

YOUR ADDRESS

9 JACQUELINE DRIVE

FEDERAL COMMUNICATIONS COMMISSION

OFFICE OF THE SECRETARY

CITY

COUNTY

STATE

ZIP

WEST CHESTER

CHESTER

PA

19382

YOUR TELEPHONE NUMBER

Home 215 431-7126

Work () -

YOUR AGE GROUP - Please check one.

Under 18 ☐18-34 ☐35-60 ☐Over 60 ☒

NAME OF COMPANY OR INDIVIDUAL COMPLAINT IS AGAINST

BLUE RIDGE CABLE

ADDRESS

900 EHLER ST.

CITY

COUNTY

STATE

ZIP

STROUDS BURG

MONROE

PA

18360

COMPANY'S TELEPHONE NUMBER

(717) 424-0780
800-622-8925

PRODUCT/SERVICE PURCHASED

CABLE TV

DATE OF PURCHASE

1/1/93

NAME OF COMPANY REPRESENTATIVE TO WHOM YOU COMPLAINED

JOHN KINTNER - MANAGER

DATE OF COMPLAINT

12/21/92

IF YOU FINANCED YOUR PURCHASE, NAME OF COMPANY TO WHOM YOU ARE MAKING PAYMENTS

N/A

COMPANY ADDRESS

CITY

STATE

ZIP

IF YOU ARE REPRESENTED BY AN ATTORNEY - ATTORNEY NAME

NOT AT PRESENT

ATTORNEY ADDRESS

CITY

STATE

ZIP

IF COURT ACTION HAS BEEN TAKEN, STATE WHERE AND WHEN

Blue Ridge CABLE TELEVISION INC.

**Stroudsburg, East Stroudsburg,
Mount Pocono, Tannersville,
Saylorsburg Areas**

Dial #

- 1) ~~2~~ WYOU 22 Scranton
- 2) ~~3~~ KYW 3 Phila.
- 3) ~~4~~ WFMZ 69 Allentown
- 4) ~~5~~ WOLF 38 Scranton
- 5) ~~6~~ WPVI 6 Phila.
- 6) ~~7~~ WNEP 16 Scranton
- 7) ~~8~~ WBRE 28 Scranton
- 8) ~~9~~ WOR 9 New York
- 9) ~~10~~ WCAU 10 Phila.
- 10) ~~11~~ WPIX 11 New York
- 11) ~~12~~ WLVT 39 Allentown
- 12) ~~13~~ Local TV 13
- 13) ~~14~~ Disney (by subscription)
- 14) ~~15~~ Showtime (by subscription)
- 15) ~~16~~ Message Channel
- 16) ~~17~~ Prism (by subscription)
- 17) ~~18~~ WPHL 17 Phila.
- 18) ~~19~~ WBCS 2 New York
- 19) ~~20~~ HBO (by subscription)
- 20) ~~21~~ WNYW 5 New York
- 21) ~~22~~ Cinemax (by subscription)
- 22) ~~23~~ WVIA 44 Scranton
- 23) ~~24~~ WTBS 17 Atlanta
- 24) ~~25~~ WNBC 4 New York
- 25) ~~26~~ Cable News Network
- 26) ~~27~~ USA
- 27) ~~28~~ Nickelodeon
- 28) ~~29~~ MTV
- 29) ~~30~~ ESPN
- 30) ~~31~~ Discovery
- 31) ~~32~~ CNBC - Business News
- 32) ~~33~~ Arts & Entertainment
- 33) ~~34~~ Weather
- 34) ~~35~~ Lifetime
- 35) ~~36~~ Nashville
- 36) ~~37~~ Family Channel
- 37) ~~38~~ Sci-Fi
- 38) ~~39~~ Home Shopping Network
- 39) ~~40~~ C-SPAN
- 40) ~~41~~ TNT
- 41) ~~42~~ MSG/Travel
- 42) ~~43~~ VH-1
- 43) ~~44~~ AMC - Classic Movies
- 44) ~~45~~ QVC - Shopping
- 45) ~~46~~ Headline News
- 46) ~~47~~ Comedy Central
- 47) ~~48~~ Sports Channel - Phila.
- 48) ~~49~~ Pennarama - Educational
- 49) ~~50~~ Country Music TV
- 50) ~~51~~ Horse Racing
- 51) ~~52~~ EWTN - Catholic
- 52) ~~53~~ TBN - Religious

*Broadcast Basic
†New Services

Channel 3, NBC, KYW-TV, Philadelphia; Channel 5, FOX, WNYW-TV, New York City; Channel 6, ABC, WPVI-TV, Philadelphia; Channel 9, Ind., WOR-TV, New York City; Channel 10, CBS, WCAU-TV, Philadelphia; Channel 11, Ind., WPIX-TV, New York City; Channel 16, ABC, WNEP-TV, Scranton; Channel 17, Ind., WPHL-TV, Philadelphia; Channel 22, CBS, WYOU-TV, Scranton; Channel 28, NBC, WBRE-TV, Wilkes-Barre; Channel 29, FOX, WTXF-TV, Philadelphia; Channel 39, PBS, WLVT-TV, Bethlehem (educational); Channel 69, IND, WFMZ-TV, Allentown; Channel 44, PBS, WVIA-TV, Scranton; Channel 2, CBS, WCBS-TV, New York; Channel 4, NBC, WNBC-TV, New York; Channel 38, FOX, WOLF-TV, Scranton

LOCAL OFFICE PHONE NO.
717 839-3550

BLUE RIDGE CABLE TELEVISION, INC.

P.O. BOX 316
PALMERTON, PA. 18071

THIS IS YOUR CABLE TV BILL FOR
SERVICES RENDERED. PLEASE INCLUDE
ONE STATEMENT WITH EACH PAYMENT.

BALANCE FROM PREVIOUS PAGE
MONTHLY SERVICE DUE FOR JAN
COPYRIGHT FEE
FRANCHISE FEE - COOLBAUGH TWP.
PA STATE SALES TAX

1/01/93 \$0.00
\$18.40
\$0.50
\$0.58
\$0.54

TOTAL AMOUNT DUE ON
AT PAXINOS DR

1/01/93 * \$20.02 *

ARROWHEAD LAKES PA 18347

12/1/93 = 17.39

PAYMENTS ARE DUE 1ST OF THE MONTH. PAYMENTS NOT RECEIVED
BY THE 30TH WILL BE CHARGED A LATE FEE OF \$1.00.

12.63 Increase = (16%)

3246900 21.0Y120492 STR
CAHILL JAMES
9 JACQUELINE DR
WEST CHESTER PA 19382

H103246900019303

Y00020.02

ACCOUNT # 3246900 RETURN THIS PAGE WITH PAYMENT